

Poly Rove 20 DECT Phone Handset

We've got you covered

Keep the conversation going whenever, wherever in the office. Built for on-site employees the Poly Rove 20 wireless DECT™ IP phone solution delivers the freedom to move and the flexibility to scale as you grow.



*Product image may differ from actual product

Clarity meets function

Designed for busy professionals, Poly Rove 20 handsets emphasize usability, functionality, and style. Enjoy HD voice for lifelike conversations, customizable line keys, and effortless call parking.

You grow, we scale

You shouldn't have to worry about outgrowing your communication solution or feel held back by its options. Poly Rove 20 wireless DECT™ IP phone solution has the flexibility to scale with handsets, bases, and repeaters as you grow.

Privacy is ensured

Conversations are safe and secure with DECT™ wireless security. And it doesn't stop there - maintain DECT™ encryption even when you add a base or repeater to your solution.

Extended battery life

Enable employees on the move to communicate more effectively, respond faster to requests and alerts, and be more productive with up to 35 hours of talk time (Eco-mode) and up to 300 hours of standby time.

Grab a Poly headset and go

Communicate hands-free with a Poly wired headset using the dedicated 3.5 mm connection. Perfect for users who feel more comfortable wearing a headset.¹

Easy-to-clean handsets

Ideal for healthcare environments, these handsets are specifically designed for easy cleaning with smooth surfaces and no gaps between buttons.

Datasheet

Poly Rove 20 DECT Phone Handset

Specifications



Display

Native resolution: 128 x 160
Panel technology: Color TFT LCD
Display size (diagonal): 2"
Display size (diagonal, metric): 5.1 cm (2")

Connectivity and communications

Wireless range: Up to 50 m indoor
Wireless range (Imperial): Up to 165 ft indoor
DECT frequency: 1880 to 1900 MHz

Battery

Battery life: Up to 35 hours (talk time) using Eco mode; Up to 300 hours (standby time)
Battery description: Rechargeable Li-ion
Battery capacity: 1100 mAh
Power features:
External universal AC adapter: 5V 1A DC

User interface features

Languages:
Arabic; Chinese; Czech; Danish; Dutch; English; French; German; Hungarian; Italian; Japanese; Korean; Norwegian; Polish; Portuguese; Romanian; Russian

Audio

Audio features:
Full-duplex handsfree speakerphone with acoustic echo cancellation and background noise suppression
Frequency response (microphone): 150 Hz to 7 kHz
Audio codecs:
G165, 168 echo cancellation

Environmental

Certifications and compliances: UL 62368-1
Operating humidity range: 5 to 95%
Operating Temperature Range (Celsius) / Operating Temperature Range (Fahrenheit): -10 to 55°C / 14 to 131°F
Storage temperature range (Celsius) / Storage temperature range (Fahrenheit): -40 to 70°C / -40 to 158°F
Energy star certified: ENERGY STAR® certified

Certifications

Certified collaboration software: Zoom

Management

Management software:
Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management

Display features

Adjustable font size selection (regular, medium, large)

Security

Network

Supported network protocols:
Manual or dynamic host configuration protocol (DHCP) network setup
Time and date synchronization using SNTP
VoIP features:
Ten (10) service provider configuration profile assignments (ITSP Profile A - J)

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Specifications



Headset and handset compatibility

Headset ports:

13.5 mm headset jack

Headset and handset compatibility:

Compliant with ADA Section 508 Subpart B 1194.23 (all)

Telephony and call handling features

Telephony and call handling features:

4 line keys

Weight and dimensions

Product Primary Color: Black

Weight (Imperial): 0.36 lb

Weight (metric): 162 g

Product dimensions (Imperial): 2.2 x 5 x 1 in

Product Dimensions (metric): 55.2 x 127 x 26.3 mm

Package dimensions (Imperial): 7.48 x 8.26 x 2.16 in

Package dimensions (metric): 180 x 92.2 x 61 mm

Package weight (Imperial): 0.66 lb

Package Weight (metric): 300 g

UPC number: 197497473193

Product number: 8F3E4AA

Country of origin

Country of origin: Made in China

Warranty

Poly standard one-year limited warranty

What is in the box

Safety information sheet

Handset

Quick start guide

AC power adapter

Charging cradle

Spare battery

Base station

Ethernet cable

Belt clip

Key Selling Points Footnotes

¹ Poly wired headset sold separately.