Brightspeed Voice+ *with RingCentral* provides features and tools to supports your Kari's Law and Ray Baums Act compliance efforts.

RAY BAUMS Act

Complementary to Kari's Law, Ray Baums Act requires additional 911 functionality to provide additional location information to assist emergency responders in finding the location of the caller.

All MLTS systems must support providing a "dispatchable location" when making a 911 call, to the local Public Safety Answering Point (PSAP). The dispatchable location sends caller id with a validated street address, floor or suite location to the person answering the emergency call when a 911 call is made. How location is determined depends on the nature of the endpoint, as explained below.

IP Desk Phones (Fixed MLTS Calls)

RingCentral transmits the emergency location address that you, the customer, have registered for the IP Desk Phone. Each device must be registered in the Administrative Portal with the correct address. RingCentral also offers an Emergency Response Location solution, which allows customers to transmit addresses automatically, using network identifiers, such as MAC Address or IP ranges. Customers must ensure that the locations provided by these sources are accurate.

Applications on a desktop or laptop computer (nomadic interconnected VoIP)

RingCentral transmits the emergency location address that you, the customer, have registered for the application you are using. If you move, and use your RingCentral application from a new location, you must immediately update the Registered Address with the new physical location of the device with RingCentral. It is easy to do this from within the application or in the Administrative Portal.

If you do not update the Registered Address, any 911 calls made from the device may be sent to the wrong emergency response center and will not transmit your current location information to emergency responders, delaying emergency assistance to you.