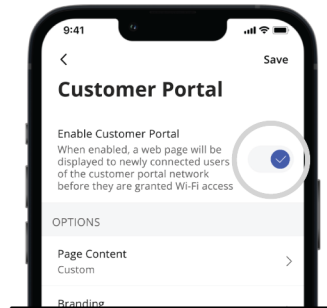


# How to Set Up The Customer Portal



## Set Up Customer Portal

Go to Networks, tap the Customer Portal network, and tap the toggle to Enable Customer Portal



## Tap Page Content

- Enter a Network Name (SSID)
- Enter a Page Heading
- Tap Upload and select a Cover Photo
- Select the Login Requirements
- Email, First Name, Last Name: collect personal information for marketing purposes
- Note: will not collect personal information
- Tap the Anti-spam Content toggle to enable or disable marketing communications opt-in
- When enabled, tap the Anti-spam Consent dropdown to select the Anti-spam Consent type
- Enter the Anti-spam Consent webpage URL or plain text
- Please check if Anti-spam Consent is legally required in your locality
- Tap the Terms of Service dropdown to select the Terms of Service type
- Enter the Terms of Service webpage URL or plain text
- Enter Button Text
- Tap Save

## Tap Branding

- Tap Upload to select a Logo image
- Enter a Background Color hex code or tap the color block and select a color
- Enter a Font Color hex code or tap the color block and select a color

## Tap Branding (cont'd)

- Enter a Primary Button Color hex code or tap the color block and select a color
- Enter a Button Font Color hex code or tap the color block and select a color
- Tap Save

## Tap Network Access Hours

- Tap the Network Hours dropdown, and select a schedule:
  - Always On: network is always available
  - Every Day: network is available for the same hours every day
  - Custom: network availability can be customized with a variety of time periods throughout the week
- Tap Save

## Tap Network Security

- See How do I set up the Trusted List?
- See How do I set up Skipped Devices?
- See How do I set up Intrusion Settings?

## Tap Content Restrictions

- See How do I set up Content Restrictions?

## Tap Customer Portal Visitors

- To adjust the Login Retention period:
  - Tap Edit
  - Tap the Login Retention dropdown and select a retention period
  - Tap Save
- To receive a list of customers who accessed the Customer Portal:
  - Tap Email Customer List File

## How do I set up the Trusted List?

- Tap Trusted Websites
- To add a website, tap the + button, enter the website URL, and tap Save
- Website URLs in the Trusted List will not be monitored for cyberthreats
- You should only add URLs when you are confident that they are safe

## How do I set up Skipped Devices?

- Tap Skipped Devices
- To select or deselect a Device, tap the checkbox next to a Device

## How do I set up Intrusion Settings?

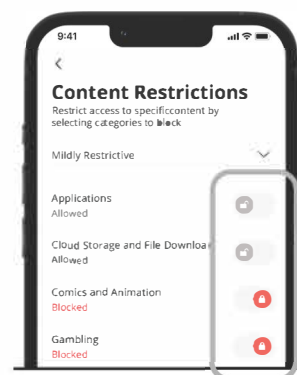
- Tap Intrusion Settings
- Tap the checkbox of the following Intrusion Settings:
  - IPS Protocol Anomaly: monitors your network activity for known behavior that could be indicative of a cyberattack
  - IPS Port-Scan-Defense: detects and blocks malicious actors scanning your system for open network ports
- Tap Save

## How do I set up Content Restrictions?

- Tap the toggle of the following restrictions to enable or disable:
  - Safe Search: filters out potentially offensive and inappropriate search results
  - YouTube Restrictions: filters out potentially mature and inappropriate video content
  - Block DNS over HTTPS: prevents resolving encrypted DNS requests
  - Does not prevent encrypted website traffic (e.g., https://abc.xyz)
  - Block iCloud Private Relay: prevents routing web traffic through Apple's iCloud service

## Tap Content Restrictions

- Tap the dropdown menu to select a preset grouping of content categories
- Alternatively, tap the toggle of individual categories to enable restricting that type of content



## Tap Applications

- Search for specific mobile applications
- Tap the mobile application to set restrictions
- Block: total restriction
- Always allow: no restriction
- Allow for: restricted after a set amount of usage
- Tap the X to remove the mobile application restriction

## Tap Websites

- Enter a website URL and tap the + button to set restrictions
- Tap Block or Always Allow
- Tap the X to remove the website restriction

**We're here if you need any assistance  
setting up your Customer Portal**

**833-369-1900  
Brightspeed.com/Business**